

After discussions with Commission Staff, West Kentucky RTCC, on September 23, 1996, filed with the Commission a proposed plan of resolution wherein it abandons the “increased-usage” criterion. The plan also includes an offer to issue refunds and make

rate adjustments.¹ A list containing the names and addresses of customers to whom West Kentucky RTCC would voluntarily issue refunds and make adjustments is attached to the proposed plan.

The Commission, having reviewed the evidence of record and being otherwise sufficiently advised, finds that West Kentucky RTCC's proposal should be accepted as a reasonable resolution of all issues raised in this proceeding. The Commission further finds that Mr. Walczak's Complaint should be dismissed as satisfied. The actions taken by West Kentucky RTCC are not only corrective, but also preventive.

IT IS THEREFORE ORDERED that West Kentucky RTCC's proposed plan of resolution shall be accepted and Mr. Walczak's Complaint shall be dismissed as satisfied without further Order of the Commission if, within 10 days from the date of this Order, Mr. Walczak fails to file a response to West Kentucky RTCC's proposal.

Done at Frankfort, Kentucky, this 6th day of November, 1996.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

¹ On October 4, 1996, West Kentucky RTCC filed with the Commission a letter stating that all refunds and rate adjustments had been made.